

# NEW BILLING SYSTEM

## MERRIAM WOODS WATER/SEWER

The City of Merriam Woods will be changing to a new billing system, effective December 1, 2020.

The new system, **UBMax**, from Softline Data

- Will allow meter readings to be recorded on a tablet, rather than on paper, eliminating errors from transferring numbers.
- Is less expensive than current billing system.
- Allows bills to be emailed to you, if you want, rather than mailing them through USPS. Bills can still be mailed, if you prefer.
- Is Web based. The system can be accessed anywhere with a secure internet connection. Anti-Virus scans continuously. Secure backups are done daily.

PSN will no longer be used. There will be an online payment system, eNETPAY, through the new system. It can be accessed through the city's website or through: [ub-pay.com](http://ub-pay.com). You will need to use the city's municipal code to access your account. The code is:

**MerriamWoodsMO740**. Credit/Debit card payments can still be made by phone or in the office. There is a \$3.00 charge for a bill of \$100 or less and a \$6.00 for a bill of \$100-\$200. This charge goes to the billing company for a credit card usage fee, not to the City.

**To Avoid this Service Charge**, an automatic draft payment from your checking account can be set up. The Office will help you set up this service with your bank.